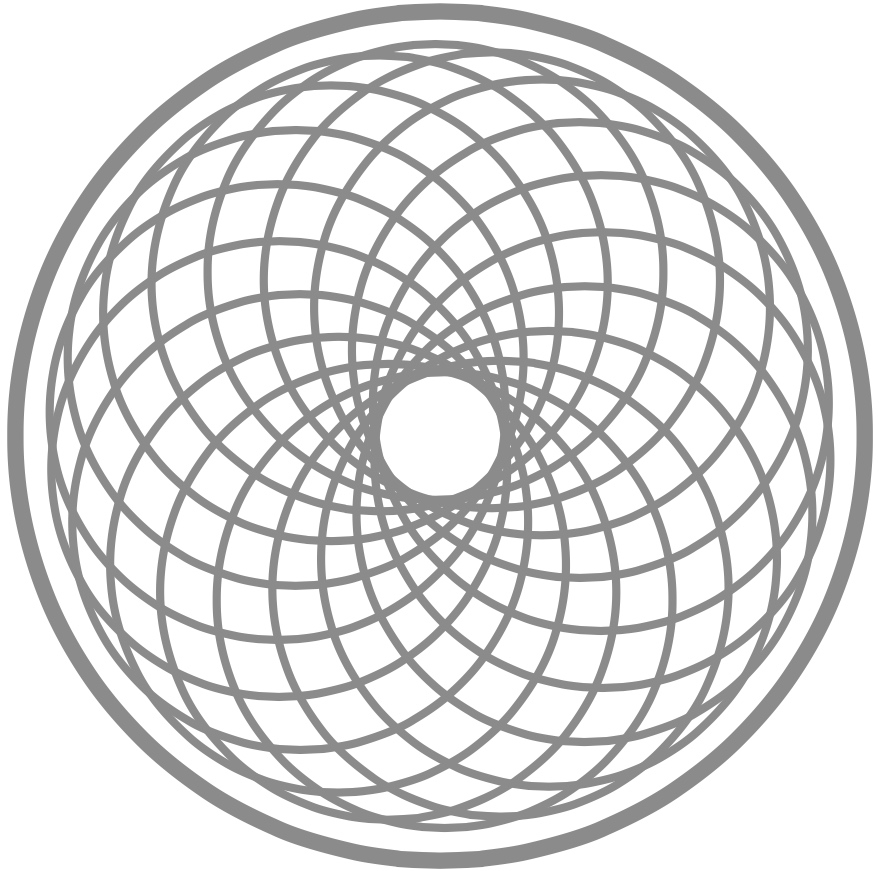
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| **Ayesha Raja** | North West London  m: 07366.383.099  ayesharaja97@hotmail.com |  |

**Professional Summary**



*Vision-driven change agent with career-long record of analysis, testing development, and infrastructure management success for leading organizations*

Proven talent for aligning business strategy and objectives with established project development and research management paradigms to achieve maximum analytical impacts with minimal obstacles. Growth-focused thought leader with expertise spanning deep data analysis, database management, data interpretation, technical system functionality, complex issue resolution, testing, discovery, client relations, and project management. Exceptionally dedicated professional with keen interpersonal, communication, and organizational skills, as well as team collaboration, process optimization, and resource allocation expertise.

**Professional Experience**

H Samuel, November 2019 to present

**SALES ASSOCIATE**

* Formulated and generated reports and activity updates for utilization by senior management.
* Scheduled and coordinated job rotation and cross-training in order to create a systematized and efficient workflow.
* Operating the tills, and serving customers on the self-serve system.
* Welcoming and assisting customers to enhance the customer experience.
* Receiving delivery from suppliers and ensuring all stock has been placed into its designated area.

Avanade, September 2018 to July 2019

**GRADUATE INFRASTRUCTURE ANALYST**

* Administer all aspects of designing, creating, and modifying spreadsheets, ensuring all information is accurate and current.
* Regularly communicate and collaborate with clients in order to ascertain and analyze their specific issues as well as develop and implement effective technical solutions.
* Team with system architects and developers, certifying all technical systems are fully functional and operating efficiently.
* Demonstrate expertise in precisely scrutinizing, analyzing, and interpreting complex data, meticulously paying attention to minute deals with the goal of achieving accurate conclusions.

Waitrose, 2015 to 2018

**SUPERVISOR (CSA)**

* Educated and mentored all workers to ensure they were properly prepared for their specific roles.
* Professionally operated the tills while assisting customers through using the self-serve system.
* Accountable for all aspects of delivery receipt from suppliers, warranting all stock was placed into designated areas and that merchandise was free from damage.
* Served as key shift supervisor, consisting of directing and overseeing all operations across the front end of the store.

**Projects**

Public Sector, Police Force, Discovery Analyst

* Analyzed an Active Directory upgrade impact on application estate, coupled with application remediation proposal design.
* Analyzed each app in the spreadsheet and upgraded multiple apps.
* Engaged clients at meetings in order to discuss further options.
* Operated at client sites to work more closely with them and achieve full understanding of the issue at hand and how best to resolve it.
* Completed calls to companies to receive more information on their specific applications.
* Created original PowerPoint presentations every week to inform clients of our progress.
* Formulated role-based decisions on what apps should be continued or upgraded.
* Significantly contributed to Stakeholder decisions, such as whether it was best to continue with the current resources and what actions should be taken when problem is discovered.
* Teamed with other members regarding design decisions.
* Reviewed, edited, and updated all required documents.

NetBeans Project, Hotel Booking (Mini Project)

* Developed and established a database consisting of client server systems, which enables clients to book rooms online.
* Garnered thorough knowledge and understanding in constructing GUI’s to create user interfaces.
* Conducted comprehensive test evaluations, enhancing software performance by correcting errors and implementing adaptations and modifications.
* Further deepened personal understanding and confidence in scripting and amending Java codes.

Dissertation Project (Third Year Individual Project)

* Designed and created a fingerprint scanner for ATM Machines, which greatly improved security.
* Employed a Raspberry Pi with programming languages such as Python and Visual basic to compose the script.
* Generated detailed lab reports via Excel to verify work and used screen shots as evidence.
* Assisted a disabled student in the class with his own dissertation, including proofreading his wording, using Microsoft Word, and helping him design his own product for the end of year project.

**Technical Expertise**

* VHDL
* My SQL
* Visual Basic
* Java Language
* Python
* Linux

**Education and Credentials**

Bachelor of Engineering (B.Eng.Hons) in Computer Systems Engineering, 2018

*Middlesex University London, London, UK*

2:1 Achieved

High School Diploma, 2015

*Copthall School / Hendon School*

GCSE’s: 10 GCSEs A - C: Mathematics (B), English Language (B)

**Additional Information**

**Languages:** English, Urdu, Punjabi

**Interests:** Exercising, Football, Swimming, Yoga, Travelling, Reading, Technology, and Water Sports.